



Eaglecrest Ski Area 2021-2022 COVID-19 Operations Plan

December 2, 2022

Subject to change.

Thanks to everyone’s cooperative efforts, last season was efficient, safe, and successful. Eaglecrest Ski Area will operate with the following policies and procedures for the 2021-2022 winter season.

Our Requirements Of You

- Access to the ski area is prohibited if you have or are experiencing symptoms of COVID-19.
- Stay home if you are sick or at risk. Seek testing immediately if you have symptoms.
- Your presence at the ski area during the pandemic is at your own risk. By choosing to be here you acknowledge and accept the risk associated with COVID-19.
- If you are unwilling or unable to comply with our policies, you agree to leave the ski area immediately.
- You are solely responsible for complying with ski area, local, and state policies.

Our Commitment To You

- We will follow the State and City health guidelines.
- We will strictly enforce our face covering policy and safety protocols with staff and guests to ensure continuity of operations.
- We will be performing heightened cleaning and sanitation in all public spaces to keep high touch surfaces regularly disinfected.

Operations Plan

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Eaglecrest reserves the right to limit guest traffic to preserve social distancing.

<p>Chair Lifts</p>	<ul style="list-style-type: none"> • As our COVID numbers have now consistently been on the decline and the risk rating is lowering we will not be requiring face coverings in the lift lines to start the season on the condition that our guests maintain front to back spacing and social distancing when possible. • Lift lines will have side to side spacing created by our “ghost lanes” again this year. We will ask our guests to be mindful of spacing front to back and not cross tip and tail to help maintain proper social distancing. • If case counts begin to rise again or we see a high rate of noncompliance with maintaining spacing, Eaglecrest reserves the right to reinstitute the face covering policy to ensure the health of our staff and guests.
<p>Hilda Dam Cabin</p>	<ul style="list-style-type: none"> • Hilda Dam Cabin will be open for day use from 10:00am to 5:00pm daily. Face covering should be worn at all times. • Nightly renters are encouraged to bring sanitizing wipes to perform any additional sanitization of the space.

Eagle's Nest	<ul style="list-style-type: none">• We will be starting the season with the Eagle's Nest remaining closed to public use. Subject to change as the season progresses.• The Deck will be allowed for use. Masks will only be required when social distancing cannot be maintained.
Fish Creek Lodge	<ul style="list-style-type: none">• Face coverings will be mandatory at all times while in Fish Creek Lodge• Seasonal Lockers will remain open• Restrooms will be open
Eaglecrest Grill and Great Room	<ul style="list-style-type: none">• The Great Room will be reopened this year with reduced seating capacity. Masks must be worn at all times when not seated and actively eating.• Time will be limited in the Great Room to 45 minutes to allow other parties an opportunity to occupy a table.• Loitering or occupying space that is not at a table or seated in a chair will not be allowed.• No "camping" at tables will be allowed.• The porcupine outdoor tent will be open again to allow for additional outdoor seating options.• The exterior food ordering window will serve as the primary food ordering station. The cashier will ask if you would like to pick up your order from the exterior window or receive your order to eat in the Great Room.• A secondary food ordering station will be available in the cafeteria for additional food and beverage items.
Ticket Office	<ul style="list-style-type: none">• Two indoor service windows open for Rental reservations & Lesson Check in.• Two outdoor service windows will be open for all non-lesson services: lift tickets, season passes, general inquiries and those that have had Pre fit rental appointments for purchasing daily rental contracts.• Follow floor markings and posted signage.• Line will be spaced to allow social distancing.• Face coverings required
Rental Process	<ul style="list-style-type: none">• Anyone under 18 years old needs a pre-fit appointment but can also use that rental for the same day.• Anyone 19+ may call and update personal information, if they have rented last season this will be a faster process. We will make a note in each account to reflect most current information from guests.• We also have an online form on the website for people 19+ to fill out and it goes directly to the SSS for updating profiles at skieaglecrest.com/prefit• After that you can purchase your daily rental packages from the downstairs outside ticket window and head to rental. If you want to make it easier calling ahead or emailing rental will make it a smoother and quicker process once you get upstairs.
Rental Shop	<ul style="list-style-type: none">• All-Guests are encouraged to be pre-fitted for all rental gear.• Guests with reservations are allowed in the Rental Shop. Pre-fitted guests may pick up gear through exterior service window.• Follow floor markings and posted signage.• Face coverings required.
Ski Shop	<ul style="list-style-type: none">• Face coverings required
Restrooms	<ul style="list-style-type: none">• Available in Fish Creek Lodge• Portable Restroom Units (PRU) available in the parking lot