



Eaglecrest Ski Area Winter 2020-2021 Operations Plan

Revised January 22, 2021. Subject to change.

Thanks to everyone's cooperative efforts, this season has been efficient, safe, and successful. Eaglecrest Ski Area will operate with the following policies and procedures for the remainder of the 2020-2021 winter season.

Our Requirements Of You

- Access to the ski area is prohibited if you have or are experiencing [symptoms of COVID-19](#).
- Stay home if you are sick or at risk. Seek testing immediately if you have symptoms.
- Your presence at the ski area during the COVID-19 pandemic is at your own risk. By choosing to be here you acknowledge and accept the risk associated with COVID-19.
- If you are unwilling or unable to comply with our policies, you agree to leave the ski area immediately.
- You are solely responsible for complying with ski area, local, and state policies.

Our Commitment To You

- We will follow the State and City health mandates and guidelines, as well as industry standards developed by the National Ski Areas Association.
- We will strictly enforce our face covering policy and safety protocols with staff and guests to ensure continuity of operations.
- We will be performing heightened cleaning and sanitation in all public spaces on a constant rotation throughout the day to keep high touch surfaces regularly disinfected.

Face Covering Policy

Appropriate face coverings are required whenever you are not **actively** skiing or snowboarding. This includes all indoor and outdoor spaces. Non-compliance and refusal of corrective action will result in losing access to Eaglecrest property, facilities, and recreation privileges. First offense is a 14 day suspension. Second offense is a suspension through the end of the season.

Appropriate face coverings include cloth or surgical style masks that completely cover the nose and mouth and fit snugly against the sides of your face. Gaiters (buffs) may be worn with two layers, or fold it to make two layers. Face shields and masks with exhalation vents do not qualify. [Click here for more details and examples of appropriate face coverings.](#)

Lodge Policy

The lodges will **not** be open for guests to warm up, eat, or hang out at any time. The Great Room seating area is closed. Three outdoor tent stations at the base area will have heaters and seating for guests and staff to eat, gear up, and warm up. Otherwise, treat your vehicle as your lodge.

The Fish Creek Lodge locker level is open only for guests to **actively** gear up or use restrooms. Face coverings are required at all times. Guests are expected to spend less than five minutes indoors. Linger will not be tolerated.

All belongings must be stored inside your season locker! If you do not have a locker, treat your vehicle as your locker and gear up appropriately. Backpacks may be left in the designated area at the chairlift loading terminals.

Operations Plan

Subject to change.

Eaglecrest reserves the right to limit guest traffic to preserve social distancing.

<p>Tent Stations</p>	<ul style="list-style-type: none"> • Three tent stations are located around the base campus. • Tents have propane heaters and bench seating. • Face coverings are required unless you are actively eating or drinking. • The Tower Bar tent is for ages 21+. Minors may be accompanied by a parent.
<p>Restrooms</p>	<ul style="list-style-type: none"> • Restrooms are available inside the Fish Creek Lodge and Eagle's Nest. • Portable Restroom Units are in the parking lot area. • Restroom access is not allowed in Porcupine Lodge
<p>Chairlifts</p>	<ul style="list-style-type: none"> • All chairlifts, including Black Bear, will run according to Eaglecrest's 2020-21 operating schedule to lessen crowding at lift terminals. • Face coverings required at loading and unloading terminals. This includes common gear adjusting areas. • Social distancing in lift terminals will be enforced. • Guests are required to ride as singles or with a household or traveling party. • Lift service may shift to a reservation system.
<p>Ticket Office</p>	<ul style="list-style-type: none"> • One outdoor service window will be open for lesson reservations only. • Two outdoor service windows will be open for all non-lesson services: lift tickets, season passes, rental equipment, and general inquiries. • Line will be spaced to allow social distancing. • Face coverings required.

Snowsports School	<ul style="list-style-type: none"> • Advance reservations required. • New and restructured lesson times and programs. • Limited group lesson sizes. • Students are not allowed indoors. • Face coverings must be worn when not actively skiing or snowboarding.
Rental Shop	<ul style="list-style-type: none"> • Guests must be pre-fitted to rent equipment. • Rental equipment will be exchanged through outdoor service windows/doors. • Learn more about Rental Shop policies & procedures.
Ski Shop	<ul style="list-style-type: none"> • Ski Shop access is restricted. • Face coverings required.
Eaglecrest Grill	<ul style="list-style-type: none"> • Order through the exterior ticket window at Fish Creek Lodge. • During peak hours, you may also order at the two left hand Ticket Office windows (Porcupine Lodge). • Food will be delivered to the Fish Creek Lodge deck through a service window. • Outdoors only. No indoor access or seating allowed. • Face coverings required.
Lockers	<ul style="list-style-type: none"> • Restricted access for season locker holders only. • Face coverings required at ALL times, no exceptions. • Locker users will be allowed to collect their belongings and actively gear up inside the locker area or visit an outdoor tent station. Once you are geared up, you MUST exit immediately. • Locker users will NOT be allowed to: remove face coverings at any time, linger anywhere inside the building, eat, hang out, warm up.
Tower Bar	<ul style="list-style-type: none"> • Relocated to the outdoor tent station near the Hooter Chairlift base. • Must be ages 21+ or accompanied by a parent or guardian. • Restricted access. • Face coverings required.
Mountain Lift	<ul style="list-style-type: none"> • Closed
Porcupine Lodge	<ul style="list-style-type: none"> • Access restricted to Rental Shop pre-fitting reservations and Ski Shop customers. • Face coverings required.
Porcupine Lodge Deck	<ul style="list-style-type: none"> • Face coverings required.

<p>Fish Creek Lodge</p>	<ul style="list-style-type: none"> • Access restricted to season locker holders and restrooms. • Face coverings required.
<p>Fish Creek Lodge Deck</p>	<ul style="list-style-type: none"> • Open for food service pickup. • Face coverings required.
<p>Nordic Trails</p>	<ul style="list-style-type: none"> • Face coverings required when social distancing is not possible.
<p>Hilda Dam Cabin</p>	<ul style="list-style-type: none"> • Open for private overnight rentals at your own risk. • Public day-use hours are at your own risk. Face coverings required at all times.
<p>Eagle's Nest</p>	<ul style="list-style-type: none"> • Restrooms are open.Face coverings required. • Deck and warming area are closed. • Face coverings required in all spaces, indoor and outdoor.